Printing Labsafe barcodes on TSC TX300 printer

The directory where the required files is:

C:\TEMP\PRINTER

There is a batch file, called ***run.bat*** that has to be run for the printer to process jobs. Once the file running – the command line window will appear. The information about the barcodes being processed will be printed in that window.

Troubleshooting:

1. When running *run.bat*, the command window appears and disappears – this means that the configuration in the *run.bat* files is invalid. Review the batch file content.
2. *run.bat* is running and printer is on but nothing is printed.
   a. Check your default printing queue in '*Settings*' under 'Logged in as: …' in the right top corner of Labsafe. The default printing queue name should match the one that is in the batch file (the one that the printer listens to).
   b. If point ***a*** is not applicable - restart the printer.
3. Printer produces a number of blanc labels. This is caused by the incorrect printer settings. Run the ***DiagTool*** and check that the paper width and height correspond to the actual label size.
   a. If you have previously saved settings for the printer – *Load* them and *Set* using the corresponding buttons in the *DiagTool*. You may need to press the '*Feed*' button on the printer to set the labels into the right position.
   b. If you do not have pre-saved settings. Set the paper width manually and use the '*Calibrate sensor*' button and then use '*Calibrate*' button under the '*Auto calibration*' section. The printer then will feed through 3 labels and update its settings. You can use the '*Get*' button to read the updated settings and then use '*Save*' button to store them in a file.
4. The labels are not vertically aligned. Calibrate the sensor as described in step *3b*.